

BUSINESS



AMP QQT Sydney

AMP QQT Sydney, NSW



AMP was seeking specialist audio visual integration and implementation of technology for their new headquarters located at Quay Quarter Tower. The project scope highlighted the importance of delivering a solution that fulfils AMP's aspirations to provide technology for the workspace that enhances communication and boosts collaboration and innovation.

Engaged by Optus and partnering with UX specialists Yoghurt Digital, Pro AV Solutions managed and completed the integration of audio visual services comprising of 16 room types across 200 Microsoft Teams Rooms (MTR) and 19 floors, incorporating premium quality technology that deliver a consistent, seamless, intuitive, and user-friendly experience. With a transition from Skype for Business to Microsoft Teams involved, Pro AV worked on Proof-of-Concept room deployments, so AMP had peace of mind in the solution that was being deployed across 200 rooms.

The technology had to be impressive in its quality, as well as intuitive in its operation to ensure minimal training and ongoing technical support. It was important to AMP to have one-touch to join meeting rooms with simple, intuitive user interfaces. Based on these requirements, Pro AV Solutions introduced Microsoft Teams Rooms, designed to foster interactivity during meetings regardless of location.

As a result of this successful deployment, the Microsoft Teams Rooms upgrade to all AMP rooms is underway with Pro AV managing and driving this rollout.

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The transition to Microsoft Teams was paired with Crestron Flex Systems which is known for its reliability in the market. This meant that we were able to deliver a solution that improved collaboration and meeting efficiency whilst maintaining an intuitive and user-friendly interface that meets AMP's design standards. In addition, Pro AV incorporated LED into larger, more premium Microsoft Teams spaces. This has been met with great feedback from the customer.

The welcoming lobbies on the customer facing floors feature a powerful LG OLED 5mm film screen for high-definition, pixel-perfect image that is designed to showcase general announcements and news to keep the team at AMP updated at all times. A custom-built mount for LED makes the panels flush to the wall, which gives the impression that they are floating which was one of the features requested.

Along with the full AV and UC deployment, Pro AV Solutions provide ongoing service for the team at AMP. There was an end of project on-site concierge available to the team during their first few weeks for extra assistance and training while the team got used to their new spaces. Ongoing there is phone desk support, next day on-site break-fix support and remote monitoring via an XiO solution.

