

GOVERNMENT

CoGC –

Council Chambers



CITY OF GOLD COAST

Council Chambers



The priority and key requirement to this project highlighted the importance of providing a turnkey Chambers solution, replacing the existing systems which were aged.

The City of Gold Coast required a full upgrade of audio visual technologies within their Chambers. They were lacking a system that provided a quality product for operators, users and the public. Televic's reliable audio conferencing system was introduced to their Chambers enabling counsellors to clearly read and view what's being discussed at the time. Televic conferencing solutions offer an end-to-end system, so were not required to use any other third-party, making it the perfect choice for City of Gold Coast.

The Council's Chamber now also features two large 138 inch Barco XT-E full high-definition LED displays, along with four cameras in place that track to pre-determined positions depending on who has pushed their "Push to talk" button at the time. The Barco XT-E LED displays were chosen due to their premium image quality, construction and local support.

Working closely with the customer, Pro AV Solutions deployed a modern, easy-to-use audio visual solution that enhanced existing workflows and quality of daily operations for those using the Chambers.



An extreme wide-angle camera was also placed to capture the ultimate broad angle view of the room. Each of the delegate units include a 10" display with camera, microphone, and speaker.

For the first time, the Council has E Ink nameplates and can identify attendees at the meeting in a more elegant, efficient and cost effective way than the traditional printing solution that they were accustomed to. Frequent changes to seating arrangements and attendee names are handled seamlessly as the digital technology allows a quick and easy transition, even while the meeting is in progress. In the long run this has improved efficiencies for the staff at the Council and saved money on printing costs.

Prior to our engagement, multiple contractors and CoGC staff were required to manage meetings. We are now the sole contractor, leveraging the services of our AVCare team, managing these meetings. Council staff are now free to concentrate on their own tasks, without any technology impediments.

With an SLA all packaged into this project, the CoGC are now fully supported under Pro AV's AVCARE support team.

Given the prominence of the Chambers, this project had to be completed quickly so there was little to no interruption to the Council Chamber's meetings. We worked closely with suppliers to lock in the stock and had this ready at hand for the deployment. We were able to deliver the project on time and on budget.

The City of Gold Coast now trusts Pro AV Solutions to deliver the service and support that we've promised, and it really becomes a true partnership between Pro AV and the CoGC.

