



INSURANCE AUSTRALIA GROUP

iag

THE LARGEST GENERAL INSURANCE COMPANY IN AUSTRALIA & NEW ZEALAND.

Pro AV Solutions recently partnered with Optus for the audio visual technology fit out of the new IAG offices in Sydney CBD.

The priority and key to the new office fit out was to have a technology solution that could increase the efficiency of their workspace and to have network-based devices that could be monitored and managed easily.

Pro AV Solutions were involved in this new project from the design of the 160-room installation right through to the managed services of their AV system. This end-to-end solution has significantly simplified the work environment and the workflow for the end users at IAG.

As part of the move, IAG upgraded to the Cisco Webex Teams platform which enabled mobility in their office space. Via the app, Webex Teams empowers continuous

The project scope revolved around the standardisation, monitoring, management and maintenance of their new technology system which had to be simple to use with little to no downtime.

continuous teamwork with video meetings, group messaging, file sharing and white boarding all in the one platform. This system has allowed the users at IAG to connect easily to colleagues and spaces through their desktop, laptops, tablets and mobiles.



Shure MXA910 ceiling array microphones were used throughout the installation for invisible audio coverage in all room sizes that is versatile and reliable.

Pro AV Solutions also redesigned the signage distribution nationally, which features fourteen signage players in total streamlining their management and monitoring for signage.

A key element to the overall solution was the ongoing service and support for the AV technology integrated into all spaces. Working with Optus, Pro AV Solutions have a

a technical support resource who can answer any phone calls regarding technical difficulties in any room. For IAG, this has improved their workflow and down time issues they had previously encountered.

The upgrade of their digital signage system has also had a big impact on the efficiency of their monitoring and maintenance which were both key goals.

IAG are delighted by the level of support they have received from both Optus and Pro AV Solutions during this fit out.

